



INTRO

Since a few months, the world is experiencing an unprecedent challenge: keeping the coronavirus threat under control.

We have asked our community of shoppers across Europe to tell us more about the way the coronavirus has changed their shopping habits and purchased products.

In this Consumer Report we provide you with an overview on what consumers are experiencing in the Netherlands, the UK, Belgium, Italy and Spain.







HAS THE THREAT OF CORONAVIRUS CHANGED YOUR SHOPPING HABITS?



No 45%

Yes, slightly 42%

Yes, significantly 9%

Yes, radically 4%



ITALY

No 10%

Yes, slightly 30%

Yes, significantly 35%

Yes, radically 25%



THE UK

No 40%

Yes, slightly 37%

Yes, significantly 16%

Yes, radically 7%



BELGIUM

No 42%

Yes, slightly 33%

Yes, significantly 15%

Yes, radically 10%



SPAIN

No 19%

Yes, slightly 36%

Yes, significantly 25%

Yes, radically 20%





CONSUMERS VISIT SUPERMARKETS LESS OFTEN

In comparison to a few months ago, consumers are trying to visit supermarkets less often. The trend is, as expected, more evident in Italy and in Spain, where governments have imposed a total lockdown.

In Italy, the percentage of consumers visiting supermarkets once a week has jumped from 18% to 48%, while in Spain those doing their groceries less than weekly have increased by nearly 20% (from 6% to 25%).

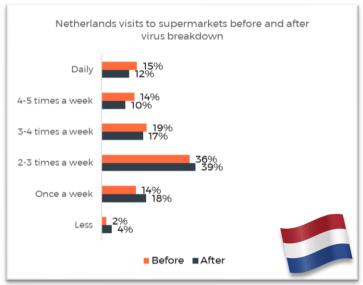
In the **Netherlands** and in the **UK** only around **3% to 5%** of consumers tries to visit stores less often; while in **Belgium** this percentage is around **10%**.

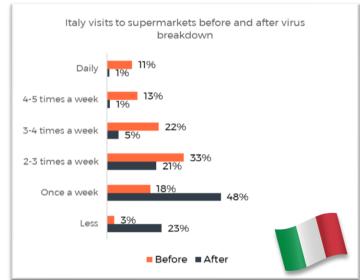


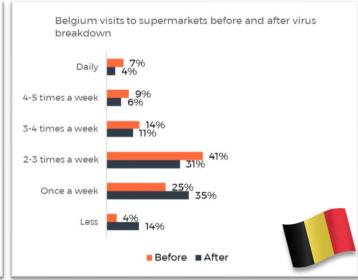


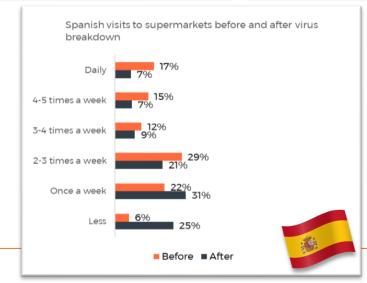


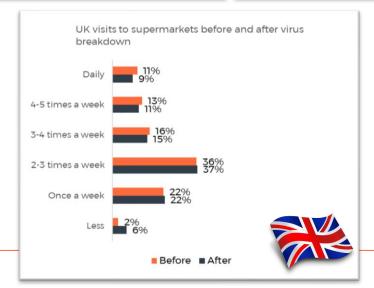
VISITS TO SUPERMARKETS BEFORE AND AFTER









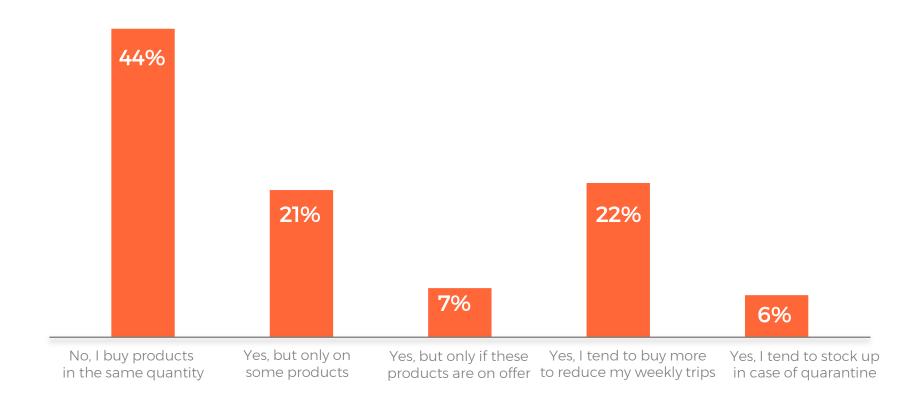








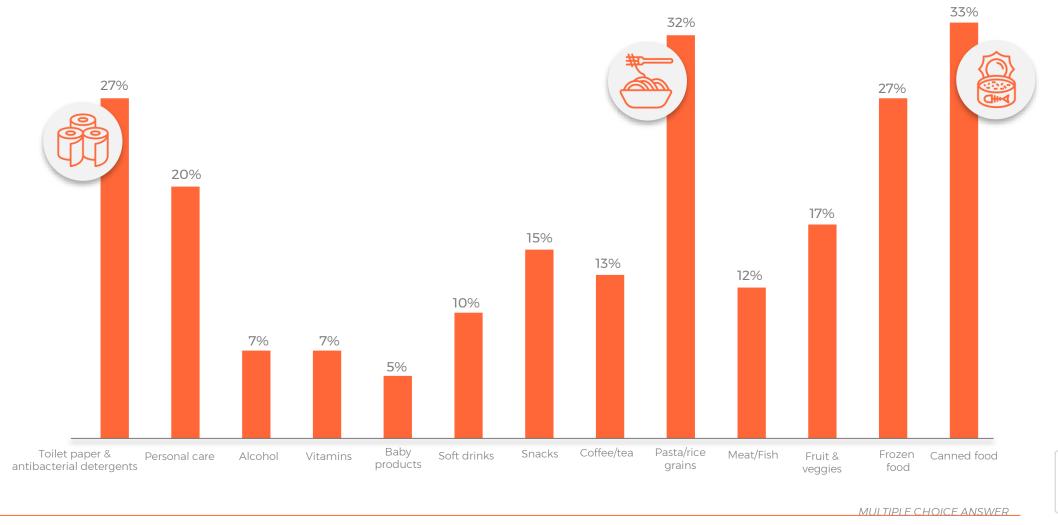
DO EUROPEANS STOCK UP ON PRODUCTS?







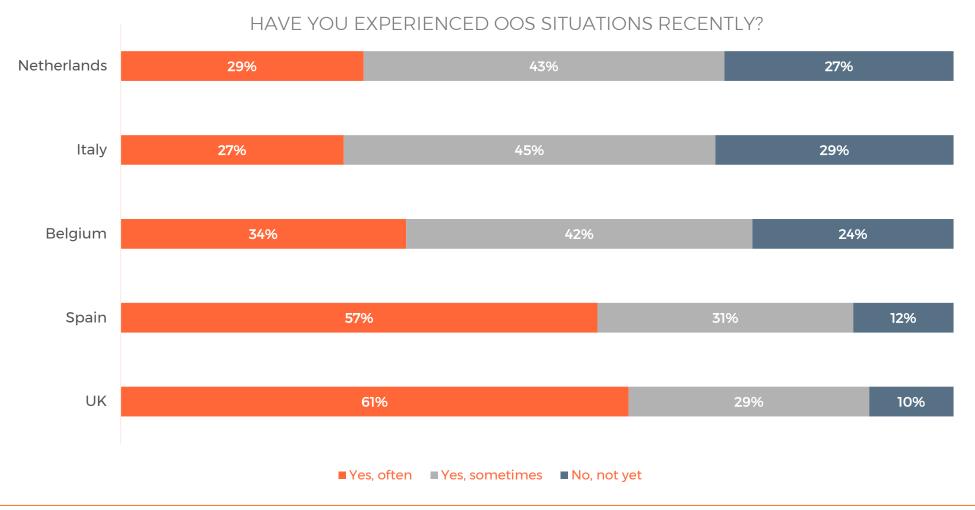
WHAT ARE THE MOST BOUGHT PRODUCTS?







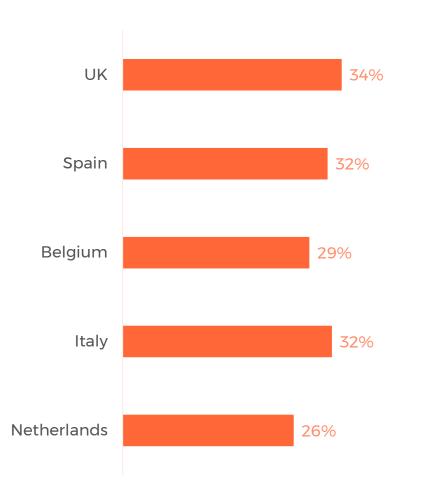
WHAT ABOUT OUT-OF-STOCK SITUATIONS?







ARE CONSUMERS DOING GROCERIES ONLINE?









CROWDSOURCING SOLUTIONS FOR FIELD MARKETING

The findings presented in this report are based on the results of an investigative task submitted to the Roamler Crowd during week 11, 12 and 13 of 2020. The purpose was to determine the crowd's purchasing practices during the coronavirus threat.

The findings take into account data collected from **3.522** respondents, located in Italy, Spain, the UK, Belgium and the Netherlands.

Would you like to receive more information?

Contact us at press@roamler.com

